

Cleaning Type 1: Light Cleaning

- Cleaning of kitchen and bathroom
- Towel change (if required)
- Garbage collection
- Making of beds
- No linen and room wear change
- No vacuuming of your suite

Cleaning Type 2: Stay Cleaning

- Cleaning of kitchen and bathroom
- Towel change (if required)
- Garbage collection
- Making of beds
- Linen and room wear change
- Dusting and vacuuming of your suite

In cases where the stay clean schedule falls on the day before the check-out date, our Front Desk team will ask during check-in whether guests would prefer to reschedule their stay clean service for a different day.

Please note the housekeeping team will not organise or tidy guests' belongings to ensure nothing is misplaced or disposed of by error. The cleaning team will only handle dishes left in the sink and dispose of rubbish placed in the rubbish bin.

Summer – Additional Cost for Adding Housekeeping Service

Additional cleaning can be arranged for your stay at the below rates. Please request this of the hotel before your arrival or during your check in.

Room Types	Stay Clean	Light Clean	Upgrade Clean from Light Clean to Stay Clean
Studio	10,000	6,000	4,000
Studio with Tatami	12,000	7,000	5,000
One Bedroom with Tatami	14,000	8,000	6,000
Two Bedroom	18,000	10,000	8,000
Two Bedroom with Tatami	18,000	10,000	8,000
Three Bedroom	25,000	14,000	11,000
Three Bedroom with Tatami	28,000	16,000	12,000
Four Bedroom	36,000	20,000	16,000
Four Bedroom with Tatami	42,000	24,000	18,000
Three Bedroom Penthouse	47,000	26,000	21,000
Four Bedroom Penthouse	65,000	34,000	31,000

*Updated 20 February 2024.

Room Amenities & Extras

As part of our commitment to reduce waste and protect the environment, Setsu Niseko has developed policies that help achieve this whilst maintaining guest service levels. Further, we have selected products based on their environmental impacts, sourcing Hokkaido made, choosing recycled and organic based products where possible.

Room Amenities

Body soap, shampoo and conditioner along with Lupicia tea and Nespresso coffee capsules will be provided in all suites. We have a unique selection of these amenities for Penthouse guests. The below amenities will be available upon request during check-in. We have done so to reduce waste.

- Toothbrush & Toothpaste
- Comb
- Cotton Buds & Cotton Pads
- Razor
- Shower Cap

Room Extras

At Setsu Niseko we have the below room extras available for all our guests. These items are in limited supply, so please request in advance to avoid disappointment.

- Anti-Slip Bath Mat
- Shower Chair
- Baby Bath Tub
- Baby Cot
- Bed Guard
- Child Step Stool
- Child Toilet Seat
- Diaper Bin
- High Chair
- Kids Plates & Utensils
- Curling Hair Dryer
- Hair Iron
- Fan
- Heater
- Vase
- Wheelchair